

METRO 101

METRO

82 Westheimer
West Oaks

METRO POLICE
Policia
713-224-COPS (2677)

Information / Información
713-635-4000
www.ridemetro.org

New METRO
Go Places
EFFECTIVE
JANUARY 24, 2016

METRO has updated its fare and all of its services of transportation in the METRO Network. Transportation services in the METRO Network are now available to all METRO customers.

82 WESTHEIMER

Peak	Off-Peak
6 min	10 min

NEXT BUS ARRIVAL

Bus Stop
BSID

CELEBRATING 40 YEARS
AS HOUSTON'S HEALTH

With the 82 Westheimer, 28 Other
Loop Corridor and 24 of 27 other
Corridors, METRO is the leading transit
authority in the Houston area.

April 16, 2015
May 24, 2015

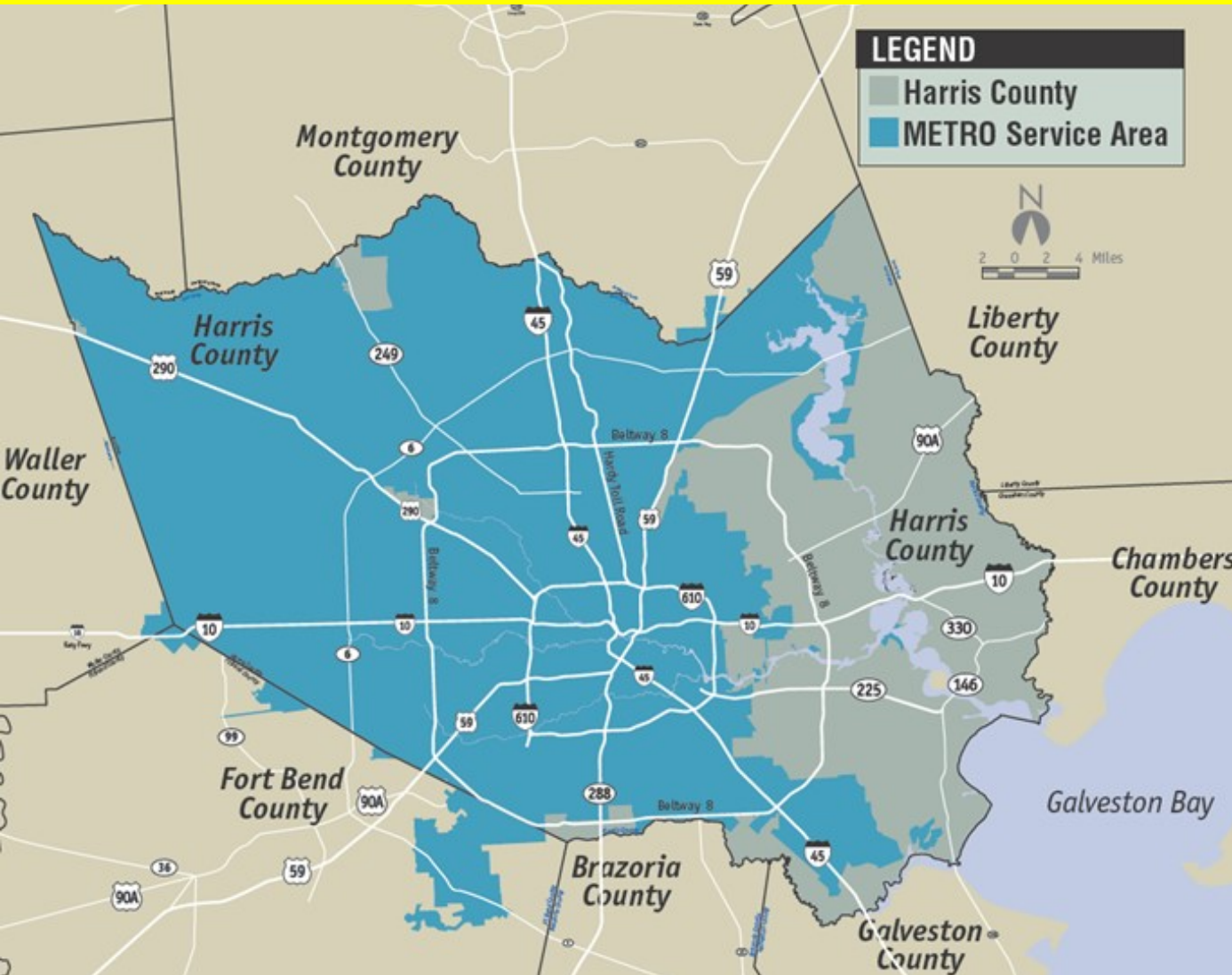
April 25, 2015
June 26, 2015

UTHealth

RAMP



METRO Service Area



TYPES OF SERVICE

- Local Bus
- Commuter (Park & Ride) Bus
- METRORail
- METROLift
- METROStar (Vanpool)
- HOV/HOT Lanes

Rider Checklist



KNOW BEFORE YOU GO

- What is my destination?
- Which route(s) should I take?
- How much does it cost to ride?
- Where should I board the bus?
- How early should I be at my stop?
- When will I reach my destination?

METRO Information



RideMETRO.org



METRO T.R.I.P. App
(Android/iPhone/Windows)



713-635-4000



Next Bus Arrival Texting
(Android/iPhone)

Plan Your Trip

RIDEMETRO.ORG

The screenshot shows the RIDEMETRO.ORG website. At the top is a navigation bar with links: HOW to Ride, SCHEDULES Bus & Rail, FARES METRO Q&R Fare Card, Day Pass & More, NEWS Meetings & Media, ABOUT METRO, and METRO'S NEW BUS NETWORK. Below the navigation bar is a large banner with the text "WELCOME TO METRO'S NEW BUS NETWORK" and "DISCOVER Your New Ride – SCHEDULES HERE". To the right of the banner is a "PLAN YOUR TRIP" section with a form. The form has two input fields: "START LOCATION Address and city" and "DESTINATION Address and city". Below the input fields is a "Get Directions" button. To the left of the "Get Directions" button is a "powered by Google" logo. Below the "Get Directions" button is a "SERVICE ALERTS" section with a "NEWS" tab. The "SERVICE ALERTS" section contains a list of alerts, including "Rail Service Interruption" and "West Little York". Below the "SERVICE ALERTS" section is a "SIGN UP FOR METRO SERVICE ALERTS" section with a "SUBSCRIBE" button. The "PLAN YOUR TRIP" section is highlighted with a red box and numbered steps 1, 2, and 3. Step 1 points to the "START LOCATION" field, step 2 points to the "DESTINATION" field, and step 3 points to the "Get Directions" button.

Call Customer Care: 713-635-4000

PLAN YOUR TRIP

START LOCATION
Address and city

DESTINATION
Address and city

Get Directions

powered by Google

SERVICE ALERTS
System Status & Updates

NEWS

Rail Service Interruption
October 4, 2015 - WHAT: METRO Rail
Interruption. WHEN: Oct. 4 - Dec. 24,
10 - Thursdays ONLY, 11 p.m. - 4 a.m.
WHERE: Between East/Station and Theater
District stations. WHY: Construction on Hamilton
Street between Capitol and Busk will interrupt
light-rail service five days a week through
December. In the interim, dedicated bus shuttles
will arrive every 10 minutes to help complete your
trip. Bus travel takes longer than rail, so please
allow enough time to complete your trip. Please
note that bus service requires additional travel
time in comparison to rail, so allow more time to
complete your trip.

79 - West Little York
Monday, August 17, 2015 - Construction-related
detour. Estimated Completion Date T.B.D.
Affected route: 79 - W. Little York.For more
information, call 713-635-4000.

52 - Hardy - Ley
Monday, August 17, 2015 - Construction-related
detour. Estimated Completion Date T.B.D.
Affected route: 52 - Hardy - Ley.For more
information, call 713-635-4000.

Show more alerts...

**SIGN UP FOR METRO
SERVICE ALERTS**

METRO Subscription Services
Subscribe to one or all of METRO's
subscriptions. You can choose to receive
email alerts that range from service alerts to
emergencies. Stay current with automatic
updates on topics you want. [More
Information...](#)

Enter Your Email Address

SUBSCRIBE

Discover Houston
Discover some of Houston's top attractions.
The nation's fourth-largest city offers world-
class dining, entertainment, shopping and
night life.

Harrisburg Overpass

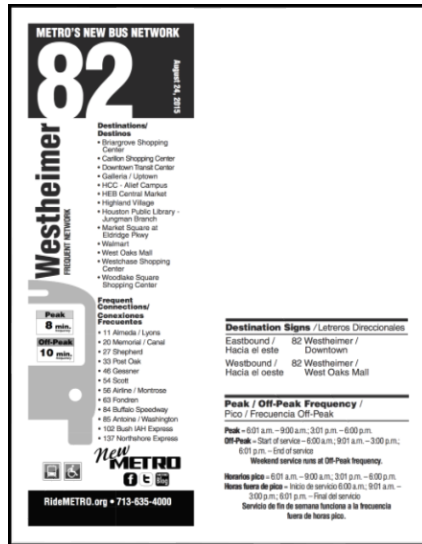
METRO In Motion on the New Bus Network

Loading

PLANNING YOUR TRIP IS EASY AS 1-2-3

1. Enter your starting point (street, city and zip code)
2. Enter your destination (street, city and zip code)
3. Click on "Get Directions"

Read and Ride



METRO'S NEW BUS NETWORK
82
Westheimer
Frequent Network

Destinations/ Destinos

- Springdale Shopping Center
- Galleria Shopping Center
- Downtown Transit Center
- Galleria / Uptown
- HCC - Alief Campus
- HEB Central Market
- Highland Village
- Houston Public Library - Jungmann Branch
- Market Square at Ellington Place
- West Oaks Mall
- Westchase Shopping Center
- Woodlake Square Shopping Center

Frequent Connections/ Conexiones Frecuentes

- 11 Almeda / Lyons
- 20 Memorial / Canal
- 27 Shepherd
- 30 Post Oak
- 40 Gessner
- 54 Scott
- 56 Astor / Montrose
- 63 Fording
- 84 Buffalo Speedway
- 85 Aranda / Westinghouse
- 102 Bush V&H Express
- 137 Northshore Express

Destination Signs / Letras Direccionales

Eastbound / 82 Westheimer /
Hacia el este Downtown

Westbound / 82 Westheimer /
Hacia el oeste West Oaks Mall

Peak / Off-Peak Frequency / Pico / Frecuencia Off-Peak

Peak - 6:01 a.m. - 9:00 a.m., 3:01 p.m. - 6:00 p.m.
Off-Peak - Start of service - 6:00 a.m., 9:01 a.m. - 3:00 p.m., 6:01 p.m. - End of service

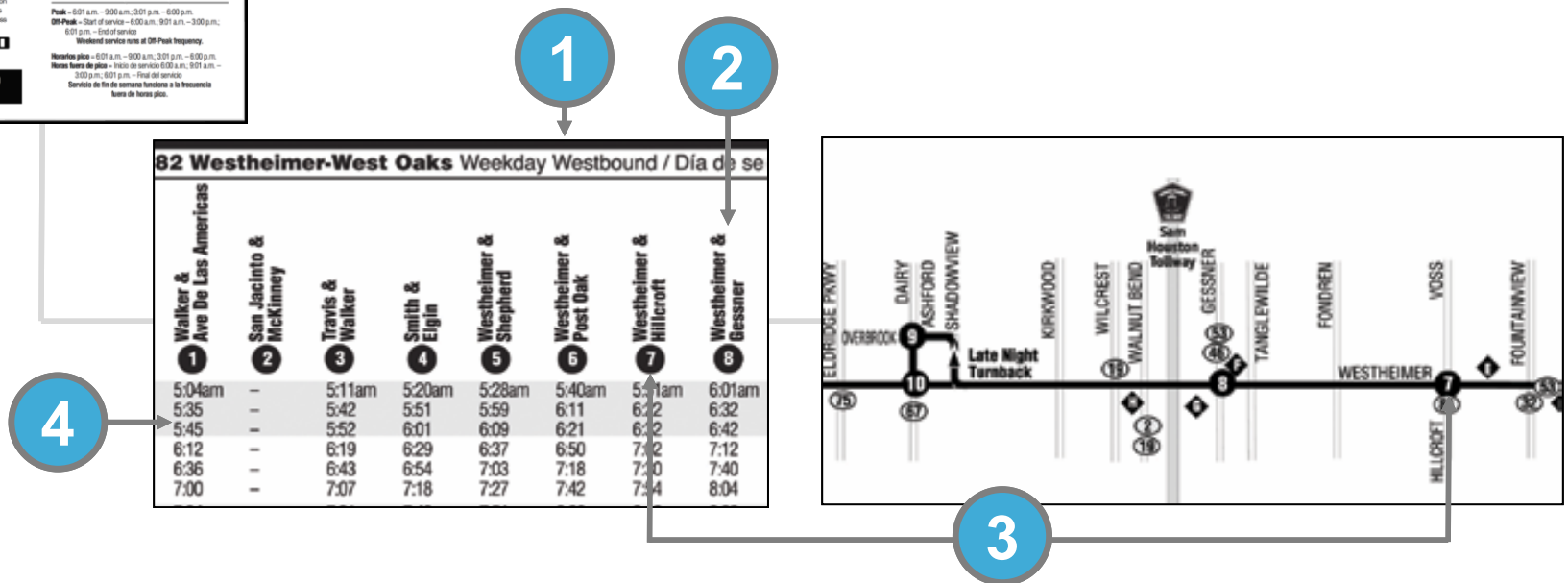
Weekend service runs at Off-Peak frequency.

Horarios pico - 6:01 a.m. - 9:00 a.m., 3:01 p.m. - 6:00 p.m.
Horas fuera de pico - Inicio de servicio 6:00 a.m., 9:01 a.m. - 3:00 p.m., 6:01 p.m. - Fin de servicio
Servicio de fin de semana funciona a la frecuencia fuera de horas pico.

RideMETRO.org • 713-535-4000

KNOW YOUR BUS SCHEDULE

1. Verify the day of the week and direction
2. Locate the cross street where you wish to board
3. Identify your stop by matching the time point below to one of the correlating stops on the map
4. Check the column below the time point to confirm when your bus should arrive



Find Your Bus Stop



Arrive at your stop 10 minutes early to avoid a potential delay.

Check the Bus Number



The reader board reveals the route number and destination.

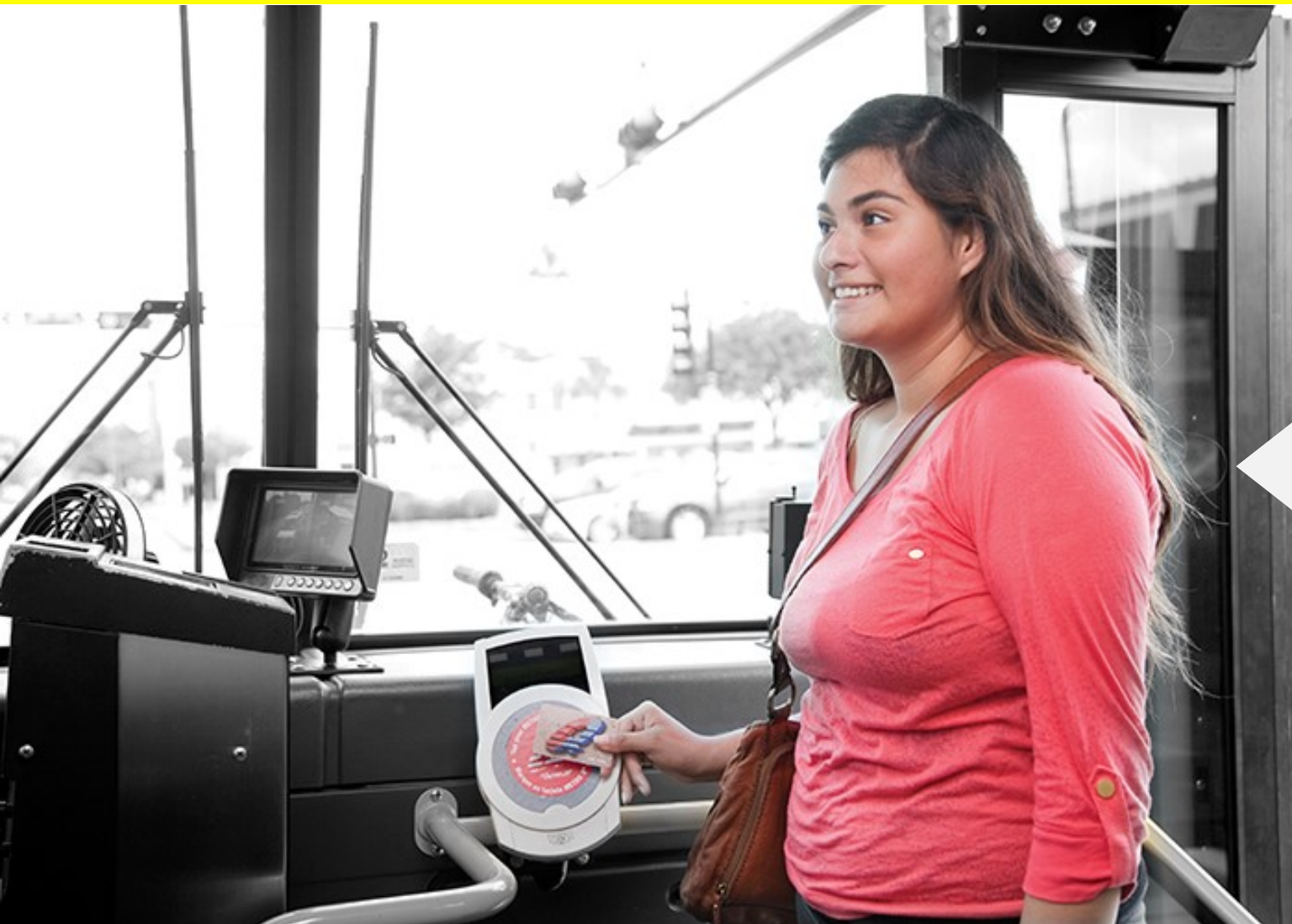
Bike racks make travel easy.

Begin Your Trip



All METRO buses are 100% ADA accessible.

Pay Your Fare - METRO Q Fare® Card

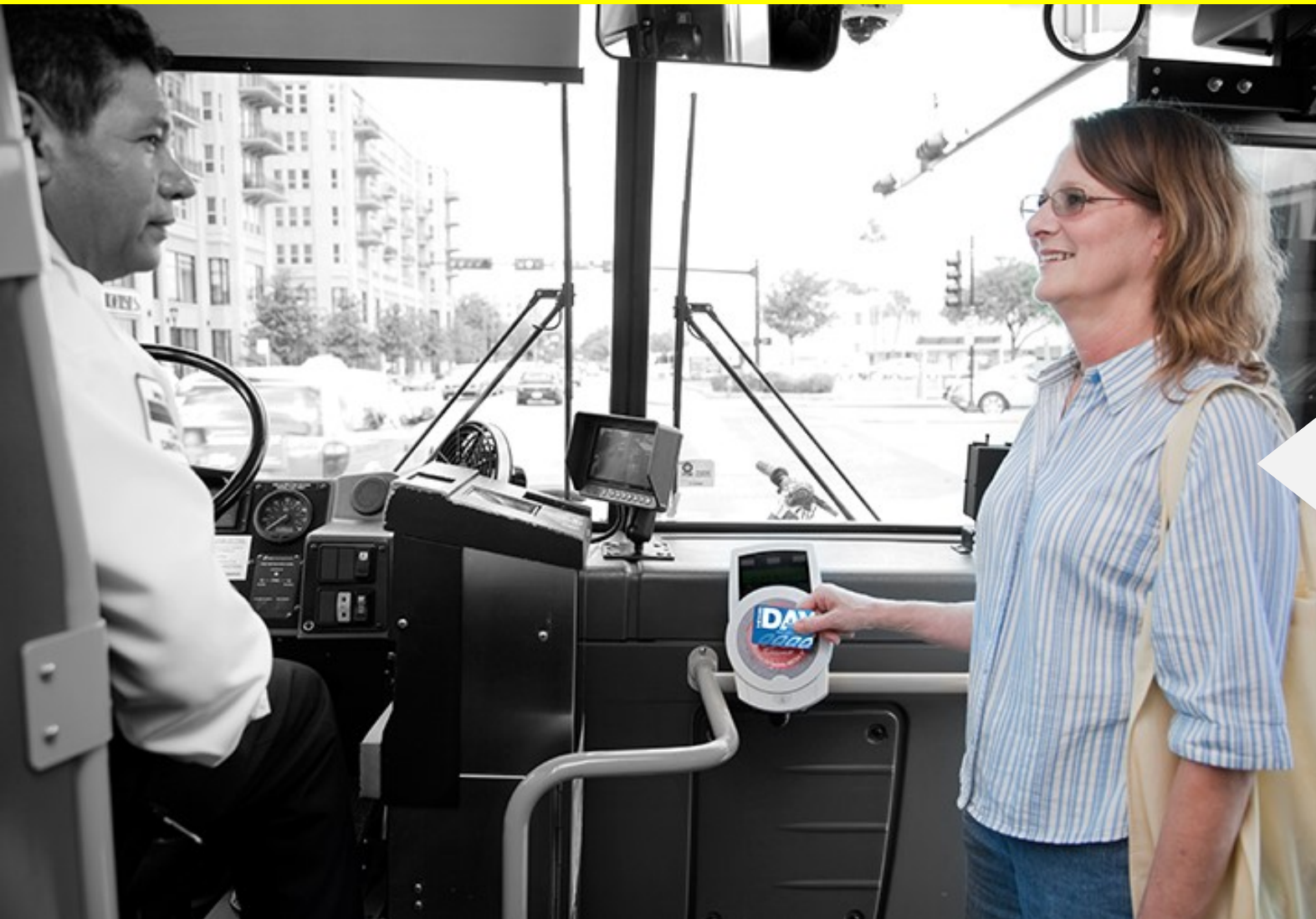


This card offers five FREE trips for every 50 paid trips.

Three hours transfer any direction

One user and no pass back

Pay Your Fare - Day Pass



*Enjoy
unlimited
local bus and
METRORail
service for
just \$3 a day.*

Pay Your Fare - Cash



*Transfers and discounts are **not** available when paying with cash.*

Operators Can Help



Friendly operators can get you moving in the right direction.

Follow the Rules



No eating, drinking, smoking or loud music is allowed onboard our buses and trains.

Visit [RideMETRO.org](https://www.ridemetro.org) for METRO's complete Code of Conduct.

Request Stop



Strip



Button



Cord



Button
(Commuter Bus Only)

Manage Your Fare Card



**Back of the Bus
Reloader**
(Cash Only)



Genfare
Ticket Vending Machine
(Debit/Credit)



ACS
Ticket Vending Machine
(Cash/Debit/Credit)



Parkeon
Ticket Vending Machine
(Debit/Credit)



**Credit Vending
Machine**
(Debit/Credit)

Travel Safely with METRO



We're Here to Help



METRO CUSTOMER CARE CENTER 713-635-4000

- Weekdays (6 a.m. to 8 p.m.)
- Weekends (8 a.m. to 8 p.m.)

Let's Recap



- METRO INFORMATION
- RIDER CHECKLIST
- FIND YOUR BUS STOP
- CHECK THE BUS NUMBER
- PAY YOUR FARE
- REQUEST YOUR STOP